



# MUNICIPALITY SERVICE DELIVERY REVIEW AND OPTIMIZATION

Look to **The Strategic Consulting Group**, for deep-level strategic service analysis and review.

The need to deliver smarter and more effective services has become a major priority for rural municipalities. The ability to obtain timely, relevant information, and to draw the correct conclusions on how to optimize the services of a modernized local government is essential. The Strategic Consulting Group, has unparalleled knowledge in deep-level service delivery reviews with Not-For-Profit organizations, Charities, and all levels of government.

A deep-level service review identifies fact based improvements in efficiencies, effectiveness, and how to lower delivery costs. A systemic approach using globally accepted standards based on proven analytics is core to redesigning an organization's mix of services, improved efficiency, and the generation of additional income for the municipality. Finding service and process efficiencies and lowering costs requires specialized skills and a well thought out, and carefully executed, service delivery review plan.

We tailor our reviews to meet our client needs and management style.

We follow and adhere to internationally recognized standards adopted by all levels of government.

We embrace the tenets of honesty, clarity, consistency, and completeness to ensure open and effective communication between consultants and with our clients.



Get strategic, operational, process, and delivery improvements with measurable results, geared to your challenges, needs and schedule.



CALL: 613-604-9600  
EMAIL: [info@myscg.ca](mailto:info@myscg.ca)  
WEBSITE: [www.myscg.ca](http://www.myscg.ca)